WOSOL

CONCIERGE

PROFILE

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Who We Are

Wosol was established in 2011 and is recognized as the first pioneering concierge company in the Kingdom of Saudi Arabia, continuously innovating exceptional solutions that elevate client experiences to unprecedented levels.
At Wosol Concierge, we excel in offering highly personalized services that cater to our clients' unique needs and aspirations. With meticulous attention to detail, we manage everything from daily tasks to complex events, allowing our clients to enjoy a stress-free lifestyle.



Vision & Mission

VISION 2030 STATEMENT

Be a premier global luxury concierge group, strategically driving investments across the tourism sector.

MISSION 2030 STATEMENT

Empower our brands to deliver exceptional hospitality experiences, creating lasting value for our stakeholders.



Our Values

At the heart of everything we do, we are anchored by four principles that define our culture:

LUXURY

We are committed to providing deluxe experiences, products, and services for our clients, reflecting the epitome of highest quality.



INNOVATION

We are dedicated to continuous improvement, embracing cutting-edge technologies, elevating the client experience journey.





FULFILMENT

We promise to deeply understand and anticipate our clients' needs, fostering lasting relationships and unwavering loyalty.



EXCELLENCE

We pledge to cultivate a team of highly skilled professionals, delivering exceptional service to our clients, building a legacy.

Exclusivity..
Without Borders



Wosol Mobile App

The technology behind a better concierge experience

WOSOL keeps requests, conversations, documents and decisions connected in one place, giving your Account Manager and concierge team the full context to act faster and with greater consistency.

Organized

Every request follows one clear flow.

Remembered

History, preferences and decisions stay connected.

Informed

Less repetition, fewer delays and faster execution.

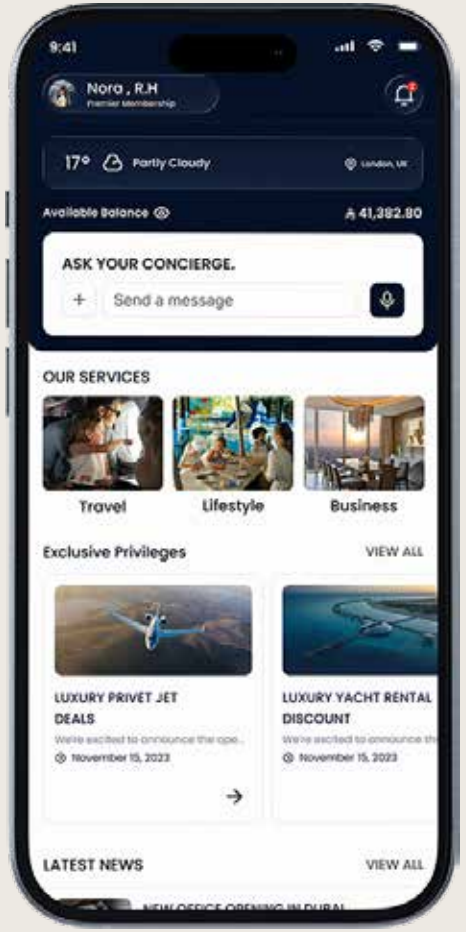
Visible

Requests, approvals and delivered services remain tracked and accountable.

> The platform provides structure and memory.
> Your Account Manager provides judgment and discretion.

Wosol app

- Your relationship with WOSOL all in one place.
- Send your request in the way that suits you.
- Share images, files and relevant details.

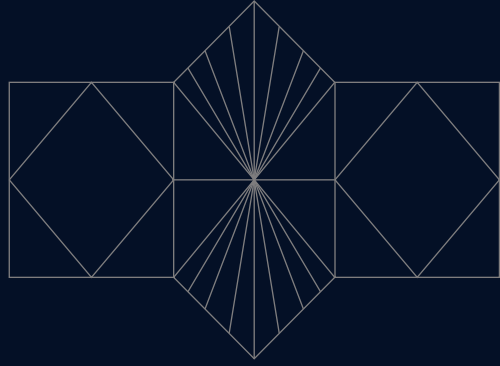


- Review proposed options, follow updates and see what requires your decision or approval.
- The app keeps your requests and conversations connected, with your Relationship Manager and the WOSOL team behind the experience.

> Technology preserves the context.
> The relationship gives it meaning.

Membership

WOSOL Memberships



Membership begins with understanding and extends far beyond the request.

At WOSOL, membership is not defined by a list of services or privileges. It is an ongoing relationship that builds understanding over time, opens the right possibilities, and carries each request through to completion.

RELATIONSHIP

Understanding that deepens over time.
Context, preferences and priorities carried forward so each interaction begins with what we already know, not what you need to repeat.

ACCESS

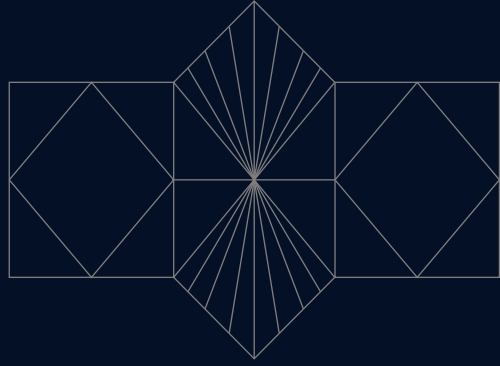
Beyond the obvious options.
We draw on local and international relationships, specialist knowledge and trusted networks to identify what is most relevant.

EXECUTION

Responsibility through to the outcome.
From research and recommendations to coordination and follow through, WOSOL manages the details behind the scenes and remains accountable through to the outcome.

- Relationship gives us context.
- Access expands what is possible.
- Execution turns possibility into outcome.

Premier Membership



A private relationship, shaped around your world.

Premier is WOSOL's private concierge membership for individuals and families, bringing travel, lifestyle and personal arrangements together through one ongoing relationship that becomes more attuned to you over time.

CONTINUITY

A relationship that does not start over.
Preferences, priorities and family context are carried forward, allowing each new request to begin with what is already understood.

POSSIBILITY

More within reach, without more to navigate.
Trusted relationships, specialist knowledge and international reach help us identify the options, experiences and possibilities that genuinely suit you.

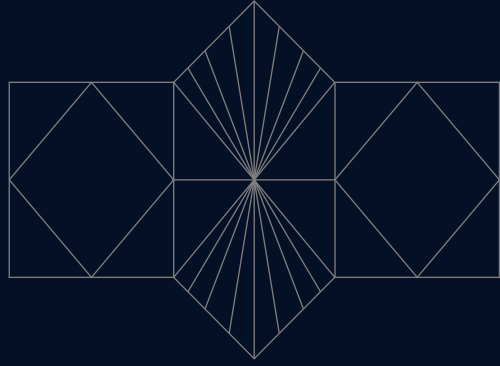
EASE

Complexity managed quietly around you.
Multiple arrangements, providers and changing details are brought together through one point of contact keeping you close to the decisions that matter.

- One relationship. More within reach. Less for you to manage.
- Private Lifestyle & Concierge Membership for Individuals & Families.


A private relationship shaped around your world.

Prestige Membership



One trusted relationship, structured around your organization.

Prestige is WOSOL's corporate concierge membership, bringing the needs of executives, guests and selected employees into one coordinated framework aligned with your structure, priorities and approval requirements.

ALIGNMENT

Designed around how your organization works.
Service scope, beneficiaries, roles and approval paths are shaped around your structure, allowing each request to move through a clear framework that reflects how your organization operates.

CAPABILITY

Broader support, through one trusted partner.
Specialist teams, trusted providers and local and international reach support executive travel, hospitality, guest experience, events and tailored requests without requiring your organization to manage multiple providers separately.

CONTROL

Clear oversight, without the operational burden.
Requests, approvals, service levels and progress are coordinated through one point of contact giving your organization clear visibility while WOSOL manages execution behind the scenes.

- One trusted relationship. Broader capability. Clearer control.
- Corporate Concierge Membership for Organizations.


One trusted relationship
structured around your
organization.

Our Services



Lifestyle Concierge

We offer personalized services to simplify and enhance your daily life, from managing everyday tasks to curating exclusive experiences.







Travel Management

We handle every aspect of travel planning, including flights, accommodations, and logistics, to create a seamless and memorable journey.

Private Aviation

We provide luxurious and customized air travel solutions, ensuring seamless journeys with our private jet and in-flight arrangements.





Luxury Accommodation

We offer a curated selection of exclusive villas, chalets, and penthouses worldwide, paired with premium services like private chefs and security.

Yacht Charters

We organize bespoke yacht experiences tailored to your preferences, from tranquil coastal voyages to vibrant harbor events.





Health & Wellness Resorts

We curate premium wellness programs and holistic retreats, rejuvenating your mind, body, and spirit in luxurious settings.

Shopping & Gifting

We provide exclusive fashion and gifting services, reflecting your unique style and taste with carefully curated pieces and rare collectibles.









Development Experience

We design professionally curated educational experiences for individuals and families, fostering personal growth and enrichment.



Personal Assistant

A dedicated layer of support for your everyday needs. We coordinate personal arrangements, appointments and requests, while managing the details and follow up behind them.



Special Request

We address unique or exclusive needs with personalized service, making even the most complex requests a reality.

Transportation Services

We provide comprehensive transportation solutions, from self-driving options to chauffeured services with top-tier vehicles and experienced drivers.





Corporate Concierge Services

We offer tailored services for executives and companies, managing everything from meetings to logistics with exclusive access to luxury experiences.

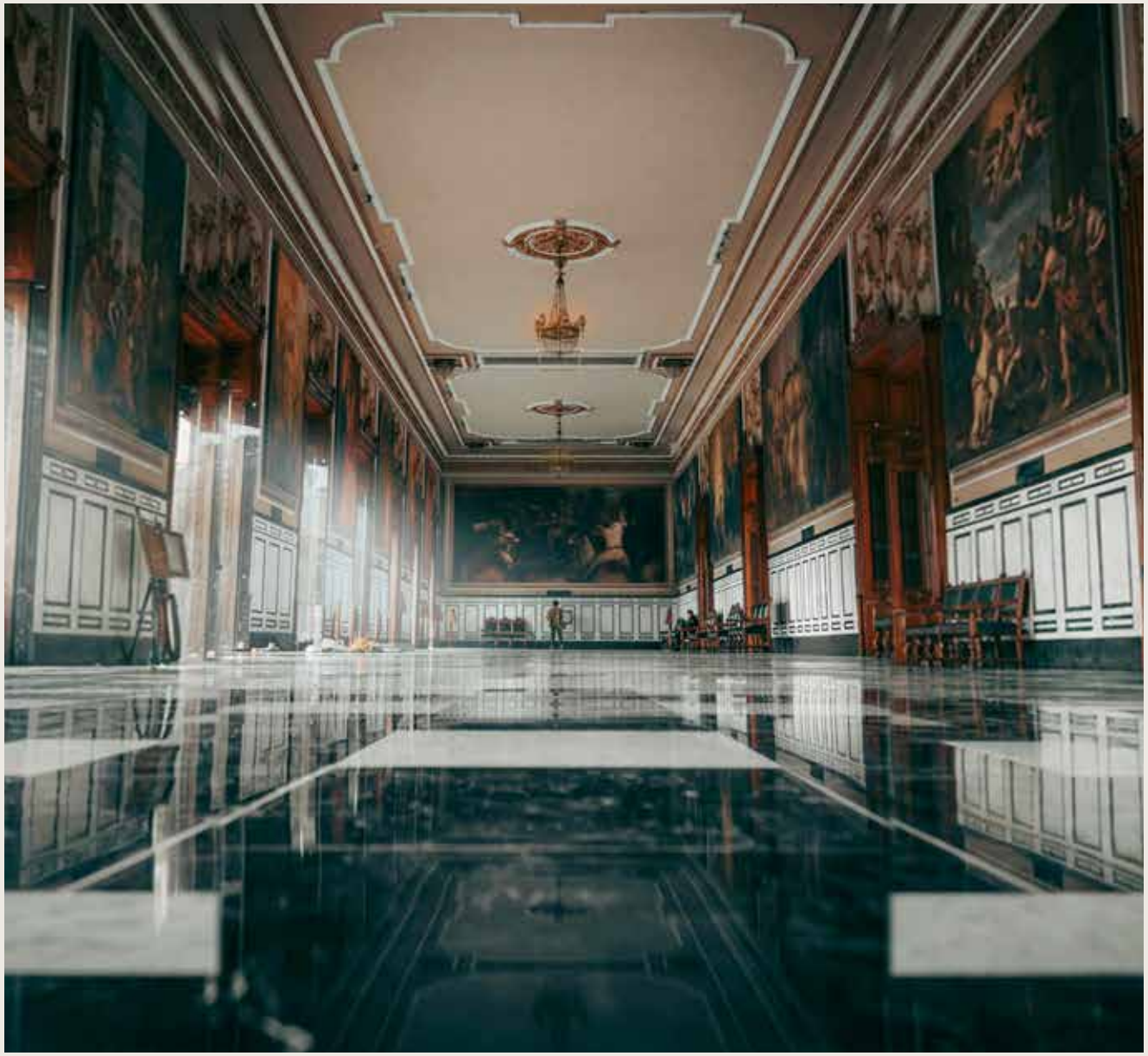


Event Planning

We specialize in orchestrating memorable events, from intimate gatherings to grand celebrations, focusing on every detail to bring your vision to life.







Arts & Design

We create functional and beautiful design solutions for living and working spaces, while curating exclusive art experiences like private gallery viewings and personalized acquisitions with renowned designers.

Clients

Our clientele remains private by design. The relationships we build are based on trust, discretion, and long-term service.

ROYAL HOUSEHOLDS

Supporting royal families and distinguished households worldwide.

PRIVATE OFFICES

Partnering with single and multi-family private offices.

FAMILY OFFICES

Serving multi-generational families with complex and evolving needs.

UHNW INDIVIDUALS

Serving ultra-high-net-worth individuals with bespoke lifestyle management, exceptional access, and absolute discretion.

CORPORATE EXECUTIVES

Supporting global leaders and senior executives with time-critical needs.

VIP FAMILIES & GUESTS

Delivering discreet, personalised assistance to high-profile families and their guests.

Client Profiles



Confidential Relationships

Built on trust and discretion



Referral-Led Growth

A highly selective client base



Tailored Lifestyle Support

Bespoke solutions for every need



Travel & Luxury Access

Unique experiences worldwide



High-Touch Concierge

Proactive, seamless and personal

Partners

Cheval Blanc
Four Seasons
Mandarin Oriental The Hotel Group
Aman
Raffles ELS & Resorts
Bvlgari Hotels & Resorts
Waldorf Astoria Hotel & Residences
Rosewood Hotels & Resorts
One&Only
The Ritz-Carlton Hotel Company, L.L.C.
Anantara Hotels · Resorts · Spas
The Leading Hotels of the World
The Luxury Collection
Dorchester Collection
Rocco Forte Hotels
Joali
Jumeirah Hotels & Resorts
Edmiston
Alpha Star Aviation Services
Qiddiya
Red Sea Global
Floward

Presence Locations

KAFD
المملكة ALMAMLAKA

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